

# Reed Orders

## Important information

**This information is part of your terms and conditions  
when you place an order**

Orders are usually posted once week - typically Saturday

I try to despatch reeds within 7 days of an order being placed **BUT** if I am very busy or the reeds have not settled then the despatch time may be longer.

If you need a reed or reeds quickly then you **must** contact me before ordering to get an approximate despatch date. I **may** have something suitable almost ready.

Due to the different reeds I make there are times when some designs are out of stock and replacement stock is in the process of being made. It takes time to make a reed and even longer to tune, adjust and settle a reed.

I run a one person operation and I must do everything from start to finish - there is no team or group of people doing any of the work.

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